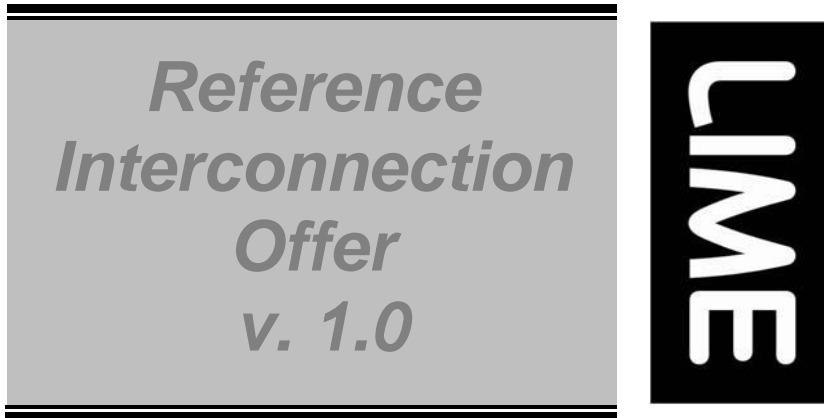


## Parameter Schedule



## 1. Joining Services (Service definitions Part I)

### Optical In-Span Joining Service

| Fault Restoration Times                                        | Max time in which faults are repaired following notification through the Fault Control Centre (hours)                                |
|----------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| Faults concerning the Joining Service (excluding fibre faults) | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33 hours<br>Remaining faults to be resolved by agreement. |
| Fibre Faults                                                   | To be resolved by agreement                                                                                                          |

## 2. Termination Services (Service definitions Part II)

### PSTN Terminating Access Service

| Fault Restoration Times                               | Time in which faults are repaired following notification through the Fault Control Centre (hours)                                   |
|-------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Faults concerning the PSTN Terminating Access Service | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33 hours<br>Remaining faults to be resolved by agreement |

### PLMN Terminating Access Service

| Fault Restoration Times                               | Time in which faults are repaired following notification through the Fault Control Centre (hours)                                   |
|-------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Faults concerning the PLMN Terminating Access Service | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33 hours<br>Remaining faults to be resolved by agreement |

### Incoming International Call Termination to PLMN Service

| Fault Restoration Times                                                       | Time in which faults are repaired following notification through the Fault Control Centre (hours)                                   |
|-------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Faults concerning the Incoming International Call Termination to PLMN Service | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33 hours<br>Remaining faults to be resolved by agreement |

### Incoming International Call Termination to PSTN Service

| Fault Restoration Times                                                       | Time in which faults are repaired following notification through the Fault Control Centre (hours)                                   |
|-------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Faults concerning the Incoming International Call Termination to PSTN Service | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33 hours<br>Remaining faults to be resolved by agreement |

### 3. Special Access Services (Service definitions Part III)

#### Emergency Services Access Service

|                                                         |                                                                                                                                     |
|---------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| <b>Fault Restoration Times</b>                          | <b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>                           |
| Faults concerning the Emergency Services Access Service | 85% of Faults to be resolved in 4 hours<br>95% of Faults to be resolved in 24 hours<br>Remaining faults to be resolved by agreement |

#### LIME National DQ Service

|                                           |                                                                                                                            |
|-------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| <b>Fault Restoration Times</b>            | <b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>                  |
| Faults concerning the National DQ Service | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33 hours<br>Remaining faults to be by agreement |

|                      |                              |
|----------------------|------------------------------|
| <b>Call Greeting</b> | “Thank you for calling LIME” |
|----------------------|------------------------------|

#### LIME International DQ Service

|                                                 |                                                                                                                                    |
|-------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| <b>Fault Restoration Times</b>                  | <b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>                          |
| Faults concerning the International DQ Services | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33hours<br>Remaining faults to be resolved by agreement |

|                      |                              |
|----------------------|------------------------------|
| <b>Call Greeting</b> | “Thank you for calling LIME” |
|----------------------|------------------------------|

### 4. Transit Services (Service definitions Part IV)

#### PSTN Transit Service

|                                            |                                                                                                                                     |
|--------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| <b>Fault Restoration Times</b>             | <b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>                           |
| Faults concerning the PSTN Transit Service | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33 hours<br>Remaining faults to be resolved by agreement |

#### PLMN Transit Service

|                                            |                                                                                                                                     |
|--------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| <b>Fault Restoration Times</b>             | <b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>                           |
| Faults concerning the PLMN Transit Service | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33 hours<br>Remaining faults to be resolved by agreement |

### 5. International Call Origination Service (Service definitions Part V)

#### International Call Origination Service

|                                                              |                                                                                                                                     |
|--------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| <b>Fault Restoration Times</b>                               | <b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>                           |
| Faults concerning the International Call Origination Service | 80% of Faults to be resolved in 8 hours<br>95% of Faults to be resolved in 33 hours<br>Remaining faults to be resolved by agreement |

### 6. Trunk Groups and routing principles

Services are designated to the following trunk groups.

#### Trunk Groups

| <b>Classification</b>          | <b>Outgoing/Incoming</b> | <b>Group</b> |
|--------------------------------|--------------------------|--------------|
| Domestic                       | Outgoing                 | A            |
| Domestic                       | Incoming                 | B            |
| International Incoming to PLMN | Incoming                 | C            |
| International Incoming to PSTN | Incoming                 | H            |
| PSTN Transit                   | Outgoing                 | D            |
| PSTN Transit                   | Incoming                 | E            |
| PLMN Transit                   | Outgoing                 | J            |
| PLMN Transit                   | Incoming                 | K            |
| Emergency                      | -                        | F            |
| International Call Origination | Incoming                 | G            |
| International Incoming to PLMN | Outgoing                 | I            |

| <b>Service</b>                                          | <b>Trunk Designation/routing</b> |
|---------------------------------------------------------|----------------------------------|
| PSTN Terminating Access Service                         |                                  |
| PLMN Terminating Access Service                         |                                  |
| Incoming International Call Termination to PLMN Service |                                  |
| Incoming International Call Termination to PSTN Service |                                  |
| Emergency Service Access Services                       |                                  |
| LIME National DQ Service                                |                                  |
| LIME International DQ Service                           |                                  |
| PSTN Transit Service (outgoing)                         |                                  |
| PSTN Transit Service (incoming)                         |                                  |
| PLMN Transit Service (outgoing)                         |                                  |
| PLMN Transit Service (incoming)                         |                                  |
| International Call Origination Service                  |                                  |

Note that there will be one set of trunk groups per Telco

**7. Signalling**

|                             |                         |
|-----------------------------|-------------------------|
| Called party number format  | 10 Digit – XXX NXX XXXX |
| Calling party number format | 10 Digit – XXX NXX XXXX |
| Number length (range)       | 3-18 Digits             |

**8. Billing Addresses**

| Cable & Wireless                                         | Telco                          |
|----------------------------------------------------------|--------------------------------|
| Carrier Services Billing Manager                         | <i>TBA in initial meetings</i> |
| 4 <sup>th</sup> Floor, Cable and Wireless (Barbados) Ltd |                                |
| Wildey                                                   |                                |
| St. Michael                                              |                                |
| Barbados                                                 |                                |

**9. Contact Details**

| Company | Role                    | Contact Details                |
|---------|-------------------------|--------------------------------|
| LIME    | Liaison Manager         | <i>TBA in initial meetings</i> |
| LIME    | Operations Manager      | <i>TBA in initial meetings</i> |
| LIME    | Project Manager         | <i>TBA in initial meetings</i> |
| LIME    | Planning Manager        | <i>TBA in initial meetings</i> |
| LIME    | Fault Control Manager   | <i>TBA in initial meetings</i> |
| LIME    | Service Quality Manager | <i>TBA in initial meetings</i> |

| Company | Role                    | Contact Details                |
|---------|-------------------------|--------------------------------|
| Telco   | Liaison Manager         | <i>TBA in initial meetings</i> |
| Telco   | Operations Manager      | <i>TBA in initial meetings</i> |
| Telco   | Project Manager         | <i>TBA in initial meetings</i> |
| Telco   | Planning Manager        | <i>TBA in initial meetings</i> |
| Telco   | Fault Control Manager   | <i>TBA in initial meetings</i> |
| Telco   | Service Quality Manager | <i>TBA in initial meetings</i> |